

WILTSHIRE WEDDING PHOTOGRAPHY

FAQ / Terms and Conditions

What happens if we are interested in you taking our wedding photos?

The best thing to do is email jackie@ivisualise.co.uk or call us on 01373 472880 with details of your wedding date and venues, as well as a general idea of what you would like (ie from arrivals to the speeches). Then we will let you know if we are still available on your wedding date and arrange meeting you in person to discuss your big day, get to know you both and plan out timings and styles of photography.

What if we are unable to meet soon?

If you're unable to meet with us then you can still book us and reserve your wedding date by paying the deposit. A lot of couples live further away, have work or family commitments that mean it will be several weeks until they can meet with us, so they pay the deposit to reserve the date and then meet at a later date to calculate exact timings and discuss what they would like.

What is the deposit?

There is a £150 deposit, which can be paid by cheque, bank transfer or cash. Paying the deposit confirms the booking for your big day and reserves the date for you. The deposit is non-refundable.

When do we pay the balance?

The remaining balance should be paid at least one week before the wedding by bank transfer or cheque. Some couples prefer to pay further in advance, which is also fine. Once the balance has been paid it is non-refundable.

Why are you so cheap?

When we were organising our own wedding in 2010 we saw how much money wedding photographers were charging and couldn't believe how expensive it was. We have been producing commercial photography and films for years and felt that weddings should be photographed at the same rate as we charge for our commercial clients - not add £1000 to the price tag just because it features the word 'wedding' in the title. As a result we have been extremely successful and offer a pretty unique service - high quality wedding photography with the full

printing rights of your pictures at an affordable price.

So how much do you charge?

Our prices are based on the number of hours we are photographing and editing your photos. There is no minimum or maximum amount of hours - every wedding is different and every couple is different in what they would like to remember their special day, which is why we let you decide. As a guideline, the total price for 4 hours photographing your wedding is £600. This increases by £75 for every hour in addition (so 5 hours is £675, 6 hours is £750 etc).

Do we have to pay VAT or any extra costs as well?

No. The total amount we specify is the full amount you will pay. So if we say £600 for 4 hours photographing your wedding, you will only pay £600.

How long do we have to wait for our photos?

We know you will be itching to see your photos so always send you one of the best pictures within 48 hours, so you can email it to family and friends or update your Facebook profile picture before heading off on honeymoon! We also post the photo on our Facebook page to share our congratulations too. All of your pictures will then be edited and organised into folders on a data DVD, which will be produced and your image beautifully printed on the disc. This will be sent to you within 2-3 weeks of the wedding.

Do you sell prints of our photos?

We give you a DVD with all of your photos in the highest quality and assign you the full copyright of your pictures, so you can get them printed at your own cost (we tend to recommend Boots as a high quality high street printer, and they work out at 5-25p per photo depending on how many you're getting printed). This way you can print however many pictures you want and whatever size you want, both for yourselves, or as presents. If you are unable to do this or would prefer us to do this for you, then we can arrange this when we meet and work out a price, but 99% of our customers print their own photos from the DVD and quite enjoy going through all the photos and choosing which ones to print and how many times!

What is the difference between printing rights and copyright?

With the full printing rights you are able to print any of the photos as often as you like and as big as you like – perfect for canvasses, albums, thank you cards, put them on Facebook and much more. You can also share them with family and friends so they can print them too.

You can NOT sell the photos. If you would a photo to be published in print or online (for example in the Wiltshire Times) then that is absolutely fine, but we would expect to be asked and for the publication to include a photo name credit.

Can we have an album?

If you would like a printed album of your favourite images as well as the data DVD then we would be happy to design you an album and organise printing etc. We can show you examples when we meet you, but we tend to recommend the hard back photobook style album, as they are super high quality, but at an affordable price to get extra copies as presents or as replacements - so you really can use it as a coffee table book and show everyone, rather than keeping it wrapped up safe in a box in the loft, where noone sees it.

What areas do you cover? Is it just Wiltshire?

We cover weddings within a 1 hour radius of our home in Frome - this covers Wiltshire, Bath and most areas of Somerset.

Can we increase/decrease the hours we want you?

Yes. Once you have paid the deposit we are booked for your wedding on that day. Some couples decide that they have more budget to play with and would like more photographed and this is no problem at all. Just let us know in advance of the day and we'd be happy to produce exactly what you want.

Do you do more than one wedding a day?

We only book one wedding on a day so we can give you the full attention you deserve on your special day. This way there are no worries if plans and timings should change before the big day.

What if we have surprises for our fiancé?

We will always produce exactly what you want to remember from your special day. Sometimes brides or grooms have surprises lined up for their fiancé and will contact us by email or phone to let us know those surprises and make sure we are ready to photograph them on the big day and of course keep them secret!

How many photos will we get?

It depends on the timings and events of your day, but as a guideline you will typically get the following amount of photos:

4 hours photography = 600 photos

5 hours photography = 700 photos

6 hours photography = 800 photos

7 hours photography = 900 photos
8 hours photography = 1000 photos

How many photos are edited?

After we have photographed your wedding we go through all of the images and select the 100 photos that we believe are the best. These are then edited in a very natural way, removing any spots or scratches, and perhaps turning into black and white or adding a vintage styling etc. These appear in a folder called "Favourites" on your DVD of photos.

How do we organise formal group shots?

We ask you for a list of the formal group shots you would like before the wedding day. We suggest a maximum of 10-15 different group shots so it only takes around 30 minutes to take these photos and you can then simply relax and enjoy time with each other and your friends and family. If you want hundreds of formal group shots that will take hours to line up and photograph, then we are not the photographer for you.

How long do you keep our photos on file?

We keep a backup of your photos for one year from the wedding day just in case you should lose the disc or require a replacement.

Backup your photos once you receive your discs

We recommend that as soon as you receive your wedding photos you copy the disc(s) onto your computer or another hard drive, so you have your own backup, should anything ever happen to the discs.

What happens if you are ill on the wedding day?

The beauty of both Jamie and Jackie being wedding photographers is that we have an immediate replacement should either of us fall ill on the day of your wedding. Should we both be ill then we will do our utmost to arrange a suitable replacement.

Who chooses where the photos are taken?

If you have any favourite locations or particular requests for backgrounds then we will try to achieve these, but may be limited based on the conditions of the day. We will use our professional experience to make all decisions as to where photographs will be taken, to ensure the best possible light, exposure and composition.

By paying the £150 deposit you have booked us to photograph

your wedding day and agree to all the terms and conditions laid out in the document above.

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